

Presents

### **CEO Roundtable on Manufacturing Opportunities in 'New' India**

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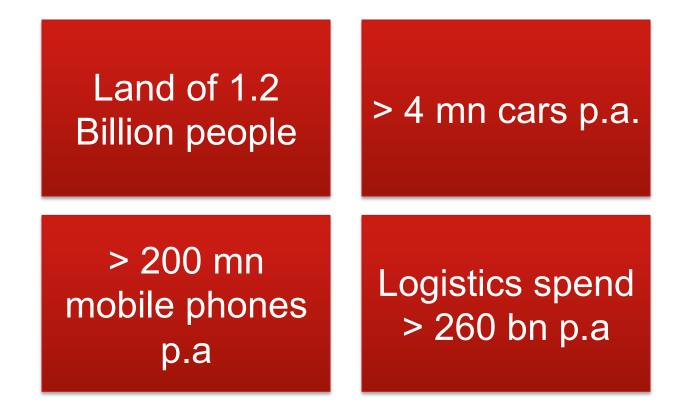
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# Doing Business in India Jaldeep Sodhi CEO Apex Avalon Consulting Pte. Ltd.





Yet it is not an easy market to crack...



1. Look at India Long Term

2. See India as part of a global strategy

3. Target Customers carefully

4. Be Cautious and Selective with JV Partners

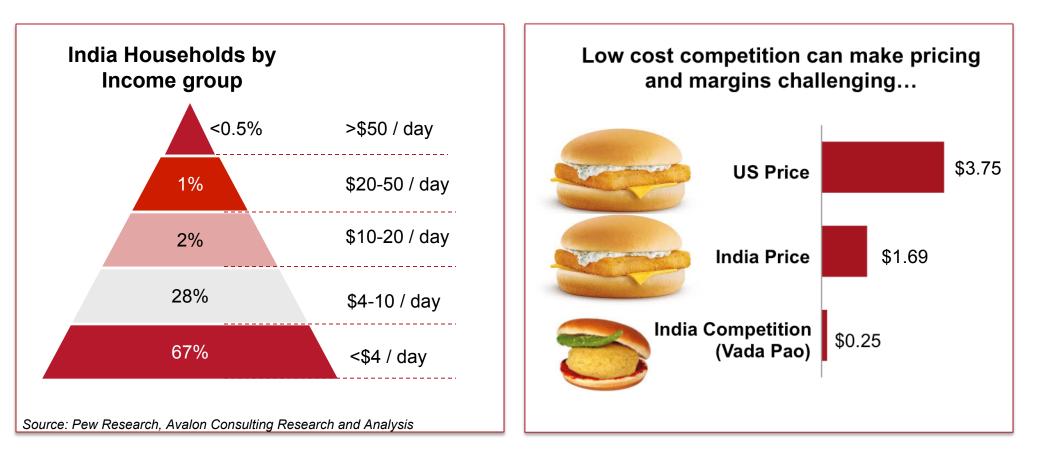
5. One Country – Many Stakeholders

6. Be a Rapid Learner

7. Be Patient



### 1. Look at India Long Term

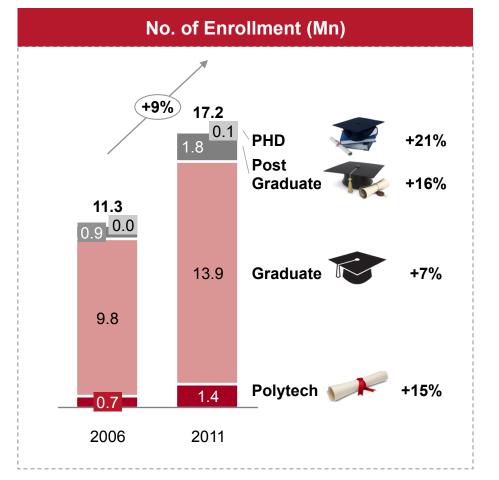


### Volumes can makeup for compressed margins



### 2. See India as part of a global strategy

#### Large skilled workforce...



#### ...being harnessed in cost management and innovation



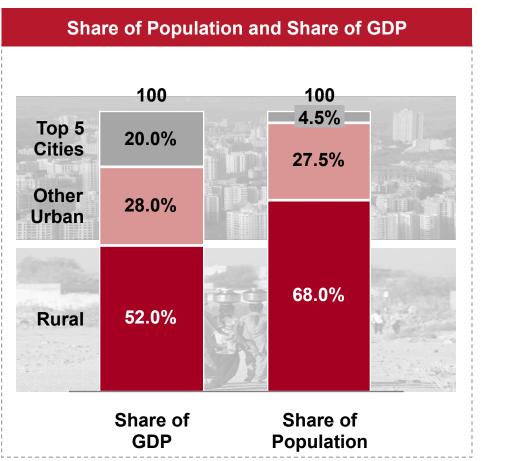
Hyundai - India Small car export hub Small car R&D Centre

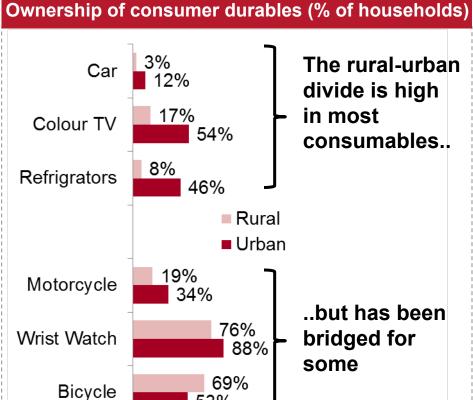


Deep Backoffice / Capability
200 wholly owned IT/ITeS centres of MNCs
Several Third party service providers of global scale



Source: Mckinsey Global Institute, Ministry of HRD, Avalon Consulting Research and Analysis





53%



### 3. Target your customers carefully... (2/2)

Diverse India has **22** official **languages** (The currency note has only 16) with a plethora of dialects







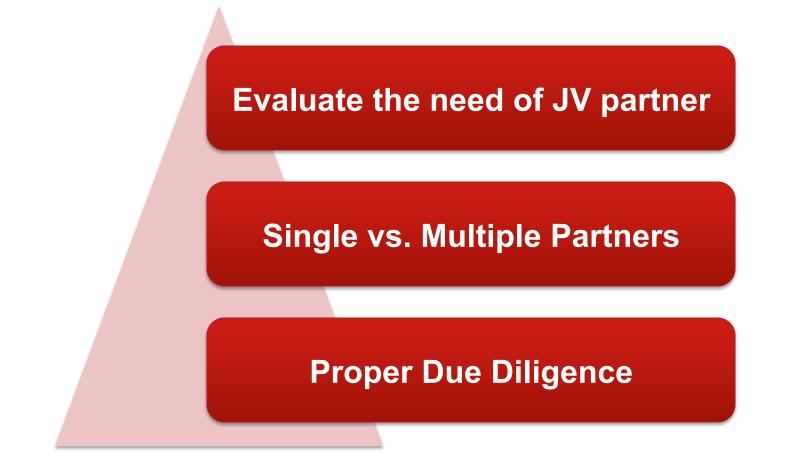
Different Preferences: E.g. higher penetration of luxury brands in North

Different sale patterns– Durga Puja in the east, Diwali in North and West, Pongal in South

Diverse media: 823 TV channels 647 radio stations. Regional language channels with higher local viewership

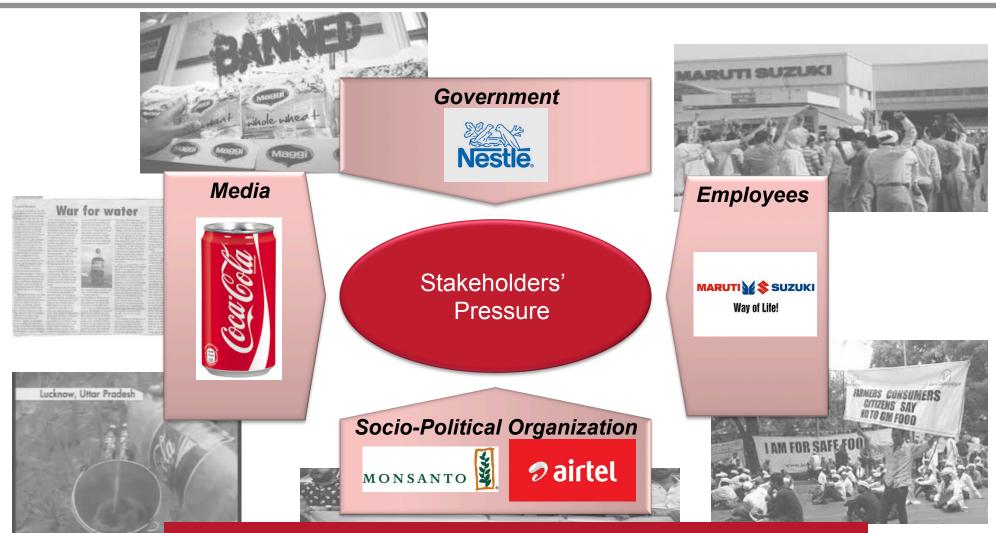


### 4. Be cautious and selective with the JV partners





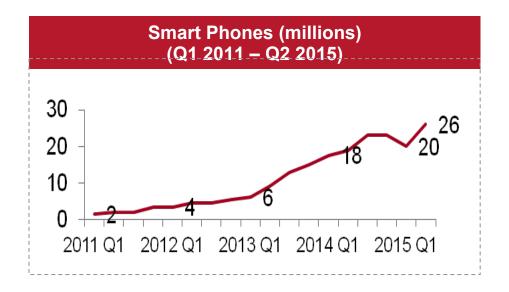
### 5. India : 'One Country – Many Stakeholders'



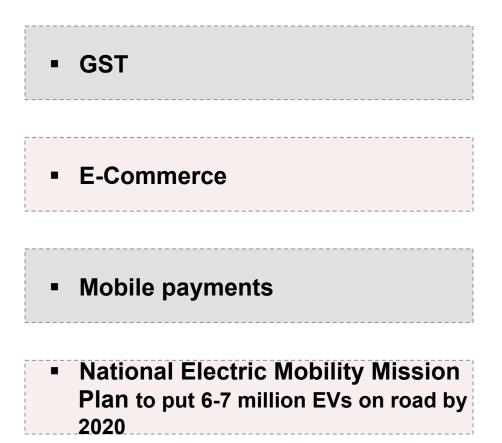
#### **Manage them Proactively**



Landscape in India is fast changing...



 Digitization mandate of TV broadcasts required installation of 100 million set top boxes pan India ... there are many more frontiers of change



### 7. Be patient

#### Well! It's not going to be like Singapore....

| Ease of doing business in India   |               |  |
|-----------------------------------|---------------|--|
| Topics                            | World<br>Rank |  |
| Starting a Business               | 158           |  |
| Dealing with Construction Permits | 184           |  |
| Getting Electricity               | 137           |  |
| Registering Property              | 121           |  |
| Getting Credit                    | 36            |  |
| Protecting Minority Investors     | 7             |  |
| Paying Taxes                      | 156           |  |
| Trading Across Borders            | 126           |  |
| Enforcing Contracts               | 186           |  |
| Resolving Insolvency              | 137           |  |
|                                   |               |  |

Source: World Bank

#### ... but some states are better than others

| States Preferred by Singaporean<br>Cos.    |    |  |
|--|----|--|
| Gujarat                                    |    |  |
| Maharashtra                                |    |  |
| Karnataka                                  | Y. |  |
| Tamil Nadu                                 |    |  |
| Karnataka<br>Tamil Nadu<br>AP<br>Rajasthan |    |  |
| Rajasthan                                  |    |  |
| NCR  |    |  |
| MP   |    |  |
| Haryana                                    |    |  |



## Brand Singapore is well perceived

- Efficient
- Ethical
- Ease of doing business
- Disciplined
- Aspirational

Trade treaties with India positions Singaporean businesses well

- CECA
  - Tariff elimination or reduction in 75% of Singapore's exports
  - Elimination of duplicative testing and certification of products
  - National Treatment to investor from the other country
- AIFTA
  - Tariff rates for most of the products will be no more than
     5% by 2016

### Leverage the EDGE !

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### Avalon can help you grow in India



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